

| Emergency department activity   |                          | Oct-Dec 2017 | Oct-Dec 2016 | Difference | % change |
|---|--------------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance   |                          | 1,938        | 1,898        | 40         | 2.1%     |
| All ED presentations  |                          | 11,018       | 11,645       | -627       | -5.4%    |
| Emergency presentations   |                          | 10,531       | 10,969       | -438       | -4.0%    |
| Triage category   | T1: Resuscitation        | 35           | 59           | -24        | -40.7%   |
|   | T2: Emergency            | 916          | 934          | -18        | -1.9%    |
|   | T3: Urgent               | 2,510        | 2,700        | -190       | -7.0%    |
|   | T4: Semi-urgent          | 5,608        | 5,440        | 168        | 3.1%     |
|   | T5: Non-urgent           | 1,462        | 1,836        | -374       | -20.4%   |
| Admissions to hospital from EDs <sup>1</sup>                              |                          | 2,859        | 2,834        | 25         | 0.9%     |
| Admitted patient activity   |                          | Oct-Dec 2017 | Oct-Dec 2016 | Difference | % change |
| All admitted patient episodes   |                          | 6,703        | 6,526        | 177        | 2.7%     |
| All acute episodes  |                          | **           | **           |            |          |
| Overnight   |                          | **           | **           |            |          |
| Same-day  |                          | **           | **           |            |          |
| Non-acute   |                          | **           | **           |            |          |
| Acute   |                          | **           | **           |            |          |
| Average length of stay (days)   | Acute overnight episodes | **           | **           |            |          |
|   | Non-acute                | **           | **           |            |          |
| All bed days  |                          | 21,067       | 21,052       | 15         | 0.1%     |
| Hospital bed days   | Acute                    | **           | **           |            |          |
|   | Non-acute                | **           | **           |            |          |
| Babies born in Tamworth Base Hospital                                     |                          | 187          | 221          | -34        | -15.4%   |
| Elective surgery activity   |                          | Oct-Dec 2017 | Oct-Dec 2016 | Difference | % change |
| Elective surgery procedures performed                                     |                          | 999          | 853          | 146        | 17.1%    |
| Urgency category  | Urgent                   | 190          | 154          | 36         | 23.4%    |
|   | Semi-urgent              | 247          | 276          | -29        | -10.5%   |
|   | Non-urgent               | 491          | 329          | 162        | 49.2%    |
| Patients on waiting list ready for elective surgery at the end of quarter |                          | 1,727        | 1,620        | 107        | 6.6%     |
| Urgency category  | Urgent                   | 20           | 15           | 5          | 33.3%    |
|   | Semi-urgent              | 217          | 247          | -30        | -12.1%   |
|   | Non-urgent               | 1,490        | 1,358        | 132        | 9.7%     |

\*\* These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

| Emergency department performance                                 |   |                                   | Oct-Dec 2017 | Oct-Dec 2016 | Difference             |
|--|---|-----------------------------------|--------------|--------------|------------------------|
| Time to treatment by triage category                             | T2: Emergency                                   | Median time to treatment          | 8m           | 8m           | 0m                     |
|  |   | 90th percentile time to treatment | 28m          | 29m          | -1m                    |
|  |   | % started treatment on time       | 72.7%        | 70.1%        | 2.6 percentage points  |
|  | T3: Urgent                                      | Median time to treatment          | 24m          | 22m          | 2m                     |
|  |   | 90th percentile time to treatment | 1h 21m       | 1h 11m       | 10m                    |
|  |   | % started treatment on time       | 64.1%        | 67%          | -2.9 percentage points |
|  | T4: Semi-urgent                                 | Median time to treatment          | 41m          | 37m          | 4m                     |
|  |   | 90th percentile time to treatment | 2h 13m       | 1h 54m       | 19m                    |
|  |   | % started treatment on time       | 65.9%        | 70.9%        | -5.0 percentage points |
|  | T5: Non-urgent                                  | Median time to treatment          | 45m          | 40m          | 5m                     |
|  |   | 90th percentile time to treatment | 2h 04m       | 2h 01m       | 3m                     |
|  |   | % started treatment on time       | 89%          | 90%          | -1.0 percentage points |
| <b>Patients starting treatment on time %</b>                     |   |                                   | 69.2%        | 73.0%        | -3.8 percentage points |
| <b>Median time to leave the ED</b>                               |   |                                   | 2h 48m       | 2h 35m       | 13m                    |
| <b>90th percentile time to leave the ED</b>                      |   |                                   | 6h 07m       | 6h 06m       | 1m                     |
| <b>Patients leaving the ED within four hours of presentation</b> |   |                                   | 73.7%        | 76.6%        | -2.9 percentage points |
| Transfer of care   | Median transfer of care time (minutes)          |                                   | 8m           | 9m           | -1m                    |
|  | 90th percentile transfer of care time (minutes) |                                   | 23m          | 24m          | -1m                    |
|  | Percent on target                               |                                   | 93.4%        | 93.0%        | 0.4 percentage points  |
| Elective surgery performance                                     |   |                                   | Oct-Dec 2017 | Oct-Dec 2016 | Difference             |
| Waiting time (days)  | Urgent  | Median                            | 14 days      | 15 days      | -1 days                |
|  |   | 90th percentile                   | 23 days      | 26 days      | -3 days                |
|  | Semi-urgent                                     | Median                            | 48 days      | 61 days      | -13 days               |
|  |   | 90th percentile                   | 81 days      | 87 days      | -6 days                |
|  | Non-urgent                                      | Median                            | 263 days     | 321 days     | -58 days               |
|  |   | 90th percentile                   | 350 days     | 363 days     | -13 days               |
| Elective surgery procedures performed on time                    | All procedures                                  |                                   | 99.7%        | 100%         | -0.3 percentage points |
|  | Urgent  |                                   | 100%         | 100%         | 0.0 percentage points  |
|  | Semi-urgent                                     |                                   | 100%         | 100%         | 0.0 percentage points  |
|  | Non-urgent                                      |                                   | 99.4%        | 100%         | -0.6 percentage points |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed