

# Return to acute care following hospitalisation for six acute conditions and two elective surgeries

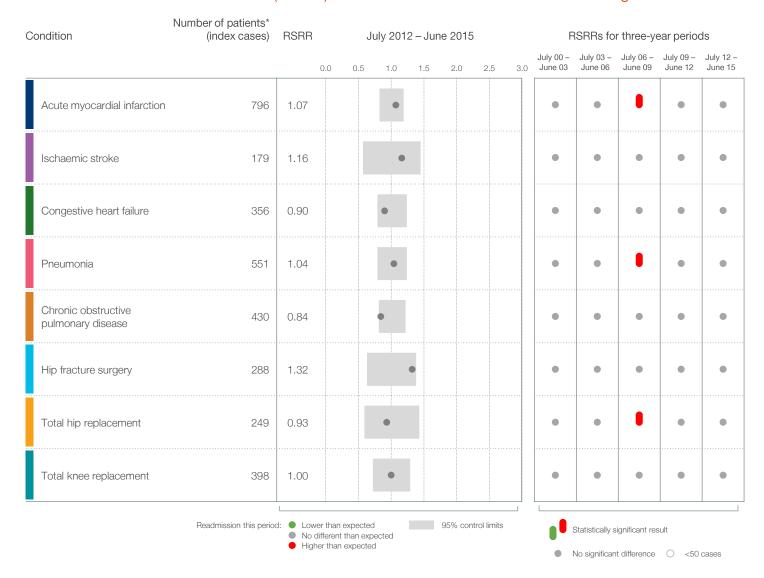
A hospital's risk-standardised readmission ratio (RSRR) is the 'observed' number of readmissions that occurred among its patient cohort divided by the 'expected' number of readmissions among its patients<sup>1</sup>. For this report, readmission is defined as a return to acute care<sup>2</sup>.

Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to interpret the ratios and identify outlier hospitals – those with 'special cause' variation that may warrant further investigation. The RSRR does not enable direct comparisons between hospitals. It assesses each hospital's results given its particular case mix.

Slightly different approaches are used for the conditions. A 30-day time period is used for the six acute conditions while a 60-day period is used for the elective surgeries. The analyses focused on acute conditions only consider readmission episodes that are classed as acute emergencies while analyses for the elective surgeries also include some 'planned' readmissions, such as planned returns to theatre for wound wash-outs.

RSRRs do not distinguish readmissions that are avoidable from those that are a reflection of the natural course of illness.

#### Risk-standardised readmission ratios (RSRRs) for six acute conditions and two elective surgeries

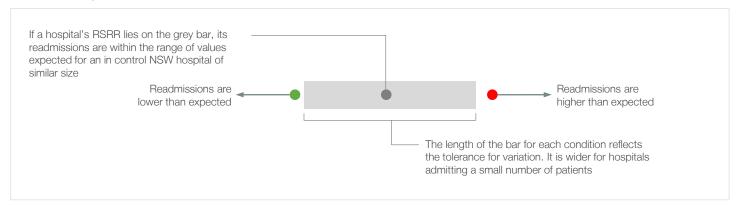


<sup>\*</sup> Index cases exclude those with <30 days follow up information.

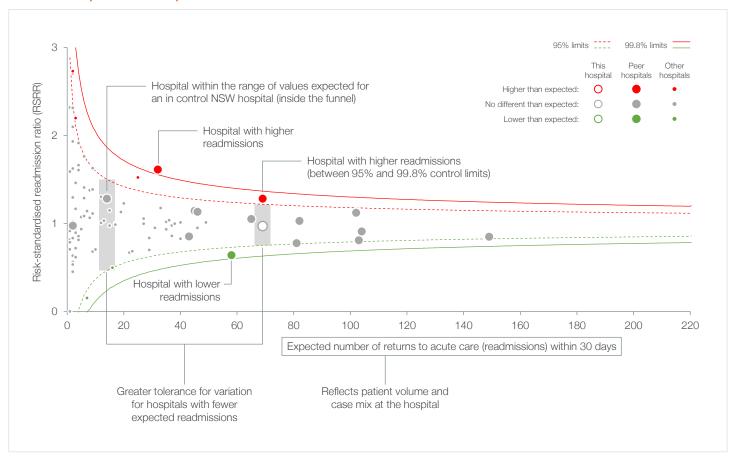
Performance Profile: Orange Health Service



#### How to interpret the dashboard



#### How to interpret a funnel plot



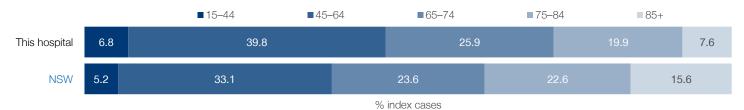


### 30-day return to acute care following hospitalisation for acute myocardial infarction

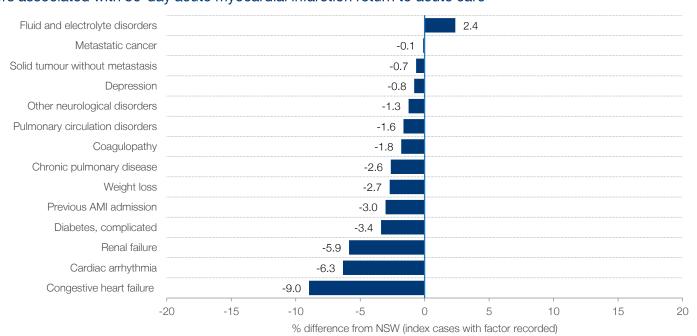
#### Patient cohort, index cases<sup>3,4</sup>

	This hospital	NSW
Total index cases for acute myocardial infarction	814	28,105
Average length of stay (days)	3.7	5.5
Patients transferred in from acute care in another hospital	467	11,790
Discharge destination:		
Home	753	24,910
Other	61	3,195

#### Age profile for index cases (years)\*5



### Factors associated with 30-day acute myocardial infarction return to acute care<sup>6</sup>



<sup>\*</sup>Age was a significant factor in the final model of 30-day readmission following hospitalisation for acute myocardial infarction.



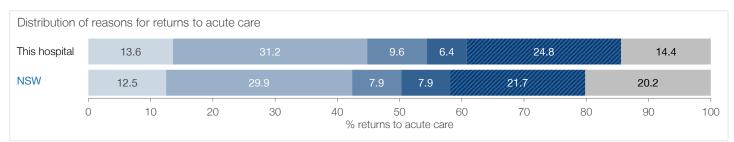
### 30-day return to acute care following hospitalisation for acute myocardial infarction

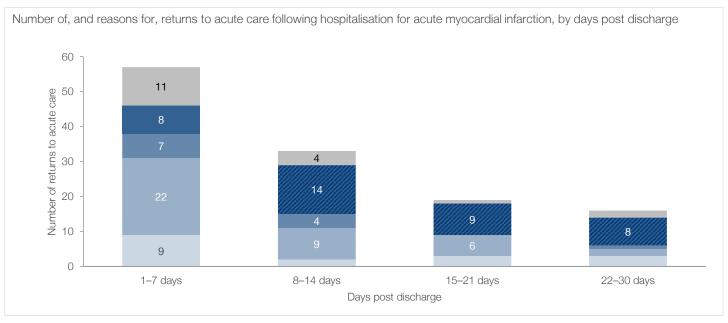
#### Location of returns to acute care7

	This hospital	NSW
Total readmissions following index hospitalisation for acute myocardial infarction	125	4,534
Readmitted to the hospital where acute care was completed	50	3,066
Readmitted to a different hospital	75	1,468
Of these:		
To an urban public hospital	3	
To a regional or rural public hospital	72	
To a private hospital	0	

#### Reasons for and time to returns to acute care8

- Same principal diagnosis Condition related to principal diagnosis Potentially related to hospital care (relevant at any time)
- Potentially related to hospital care (time sensitive, ≤ 7 days post discharge)
  Potentially related to hospital care (time sensitive, 8–30 days post discharge)





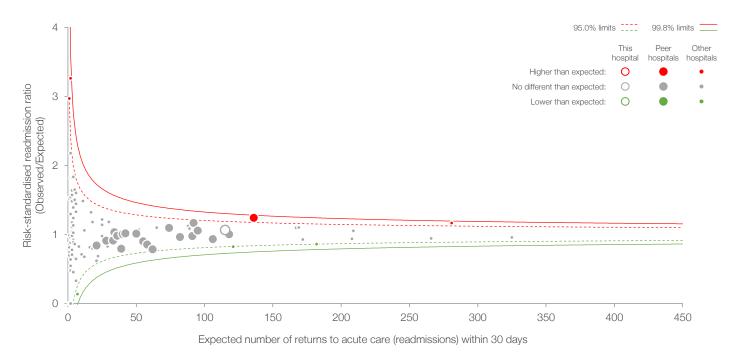


### 30-day return to acute care following hospitalisation for acute myocardial infarction

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

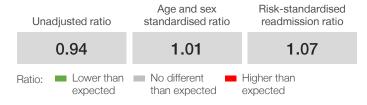
An RSRR less than 1.0 indicates lower-than-expected returns to acute care, and a ratio higher than 1.0 indicates higher-than-expected returns. Small deviations from 1.0 are not considered to be meaningful. Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to identify outliers.

#### Hospital level acute myocardial infarction RSRR by number of expected returns to acute care (readmissions)9



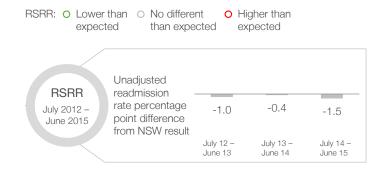
# Illustrating the effect of standardisation, July 2012 – June 2015

In order to make fair comparisons, a number of risk adjustments are made to readmission data. These take into account patient factors that influence the likelihood of returning to acute care within 30 days. The table below illustrates the effect of statistical adjustments on this hospital's results.



The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 3.9 diagnoses in this hospital and 4.9 in NSW public hospitals; and in July 2012 – June 2015, there were 4.9 diagnoses in this hospital and 5.6 in NSW public hospitals.

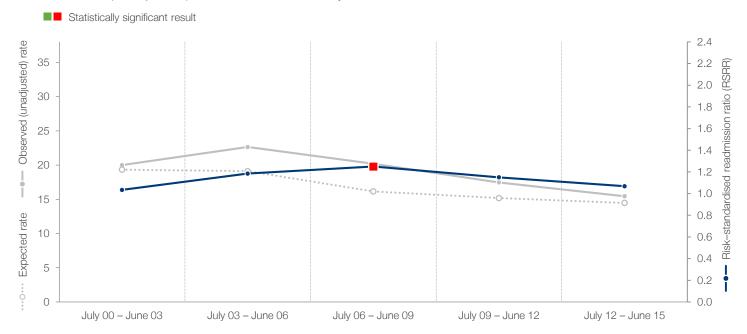
# Three-yearly RSRR and annual unadjusted readmission rates





### 30-day return to acute care following hospitalisation for acute myocardial infarction

Acute myocardial infarction, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015



#### Notes

- 1. Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation with AMI as principal diagnosis (ICD-10-AM codes I21, I22)
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- 5. Age at admission date
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: the same as the index hospitalisation; related to that of the index hospitalisation (same ICD-10-AM chapter); potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
- 10. The depth of coding has been defined as the average number of secondary diagnosis coded for the index cases. The one year look back method which is used for risk adjustment, to some extent accounts for possible lower depth of coding in some hospitals.

Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.

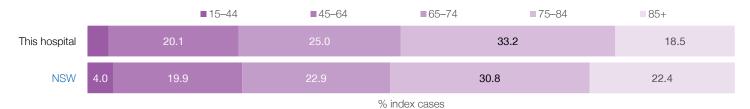


### 30-day return to acute care following hospitalisation for ischaemic stroke

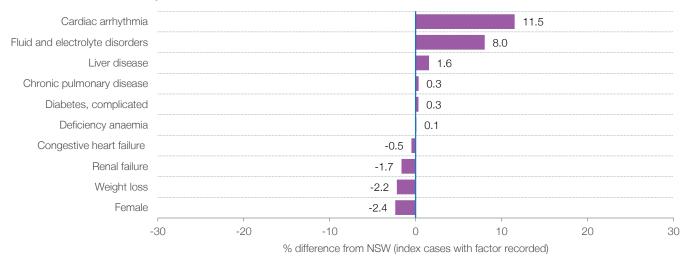
#### Patient cohort, index cases<sup>3,4</sup>

	This hospital	NSW
Total index cases for ischaemic stroke	184	14,471
Average length of stay (days)	5.4	8.3
Patients transferred in from acute care in another hospital	45	1,943
Discharge destination:		
Home	70	7,760
Other	114	6,711

#### Age profile for index cases (years)\*5



#### Factors associated with 30-day ischaemic stroke return to acute care<sup>6</sup>





### 30-day return to acute care following hospitalisation for ischaemic stroke

#### Location of returns to acute care<sup>7</sup>

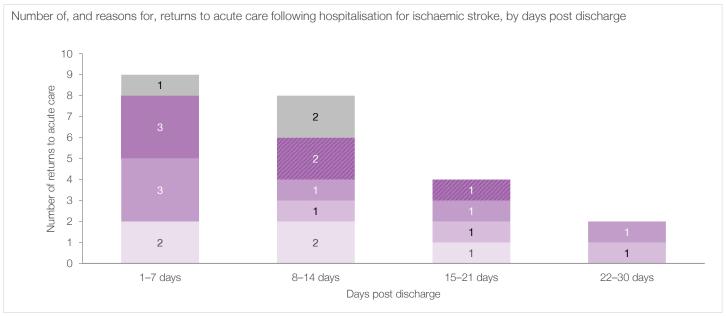
	This hospital	NSW
Total readmissions following index hospitalisation for ischaemic stroke	23	1,539
Readmitted to the hospital where acute care was completed	16	1,188
Readmitted to a different hospital	7	351
Of these:		
To an urban public hospital	1	
To a regional or rural public hospital	5	
To a private hospital	1	

#### Reasons for and time to returns to acute care8

- Same principal diagnosis
- Condition related to principal diagnosis
- Potentially related to hospital care (relevant at any time)

- Potentially related to hospital care (time sensitive, ≤ 7 days post discharge)
- Potentially related to hospital care (time sensitive, 8–30 days post discharge)
- Other conditions





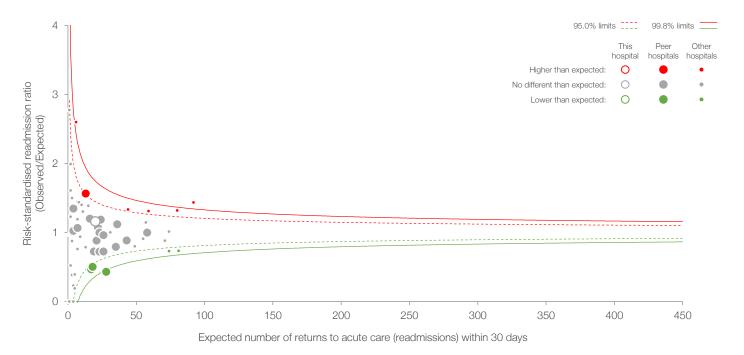


### 30-day return to acute care following hospitalisation for ischaemic stroke

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

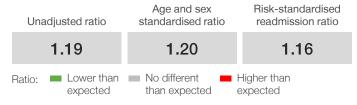
An RSRR less than 1.0 indicates lower-than-expected returns to acute care, and a ratio higher than 1.0 indicates higher-than-expected returns. Small deviations from 1.0 are not considered to be meaningful. Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to identify outliers.

Hospital level ischaemic stroke RSRR by number of expected returns to acute care (readmissions)9



# Illustrating the effect of standardisation, July 2012 – June 2015

In order to make fair comparisons, a number of risk adjustments are made to readmission data. These take into account patient factors that influence the likelihood of returning to acute care within 30 days. The table below illustrates the effect of statistical adjustments on this hospital's results.



The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 5.8 diagnoses in this hospital and 6.3 in NSW public hospitals; and in July 2012 – June 2015, there were 5.9 diagnoses in this hospital and 7.0 in NSW public hospitals.

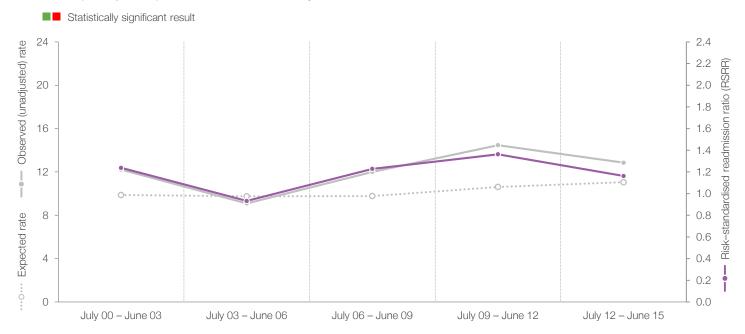
# Three-yearly RSRR and annual unadjusted readmission rates





### 30-day return to acute care following hospitalisation for ischaemic stroke

Ischaemic stroke, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015



#### Notes

- 1. Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation with ischaemic stroke as principal diagnosis (ICD-10-AM code I63).
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- Age at admission date.
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: the same as the index hospitalisation; related to that of the index hospitalisation (same ICD-10-AM chapter); potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
- 10. The depth of coding has been defined as the average number of secondary diagnosis coded for the index cases. The one year look back method which is used for risk adjustment, to some extent accounts for possible lower depth of coding in some hospitals.

Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.

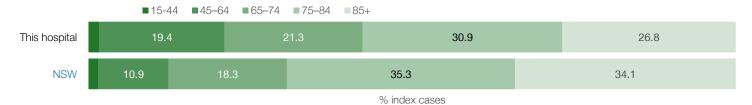


### 30-day return to acute care following hospitalisation for congestive heart failure

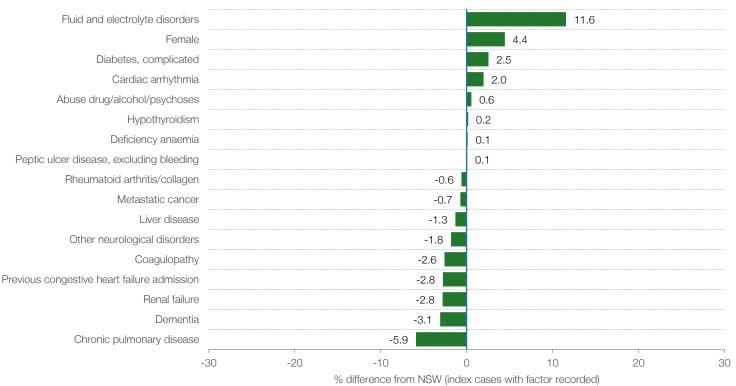
#### Patient cohort, index cases<sup>3,4</sup>

	This hospital	NSW
Total index cases for congestive heart failure	366	33,450
Average length of stay (days)	5.4	6.1
Patients transferred in from acute care in another hospital	52	3,216
Discharge destination:		
Home	328	28,883
Other	38	4,567

#### Age profile for index cases (years)\*5



#### Factors associated with 30-day congestive heart failure return to acute care<sup>6</sup>



<sup>\*</sup>Age was a significant factor in the final model of 30-day readmission following hospitalisation for congestive heart failure. Performance Profile: Orange Health Service



### 30-day return to acute care following hospitalisation for congestive heart failure

#### Location of returns to acute care<sup>7</sup>

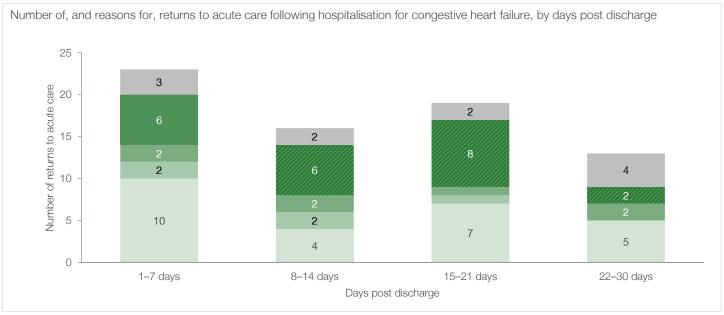
	This hospital	NSW
Total readmissions following index hospitalisation for congestive heart failure	71	7,602
Readmitted to the hospital where acute care was completed	60	6,256
Readmitted to a different hospital	11	1,346
Of these:		
To an urban public hospital	3	
To a regional or rural public hospital	8	
To a private hospital	0	

#### Reasons for and time to returns to acute care8

- Same principal diagnosis
- Condition related to principal diagnosis
- Potentially related to hospital care (relevant at any time)

- Potentially related to hospital care (time sensitive, ≤ 7 days post discharge)
- Potentially related to hospital care (time sensitive, 8–30 days post discharge)
- Other conditions





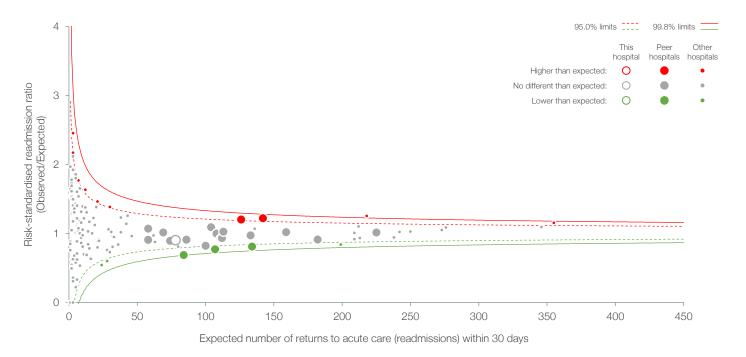


### 30-day return to acute care following hospitalisation for congestive heart failure

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

An RSRR less than 1.0 indicates lower-than-expected returns to acute care, and a ratio higher than 1.0 indicates higher-than-expected returns. Small deviations from 1.0 are not considered to be meaningful. Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to identify outliers.

#### Hospital level congestive heart failure RSRR by number of expected returns to acute care (readmissions)9



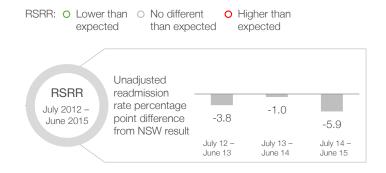
# Illustrating the effect of standardisation, July 2012 – June 2015

In order to make fair comparisons, a number of risk adjustments are made to readmission data. These take into account patient factors that influence the likelihood of returning to acute care within 30 days. The table below illustrates the effect of statistical adjustments on this hospital's results.



The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 4.0 diagnoses in this hospital and 4.8 in NSW public hospitals; and in July 2012 – June 2015, there were 5.6 diagnoses in this hospital and 5.9 in NSW public hospitals.

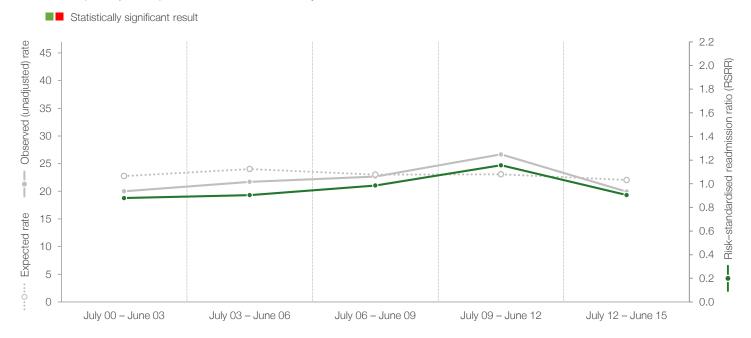
# Three-yearly RSRR and annual unadjusted readmission rates





### 30-day return to acute care following hospitalisation for congestive heart failure

Congestive heart failure, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015



#### Notes

- 1. Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation with congestive heart failure as principal diagnosis (ICD-10-AM codes I11.0, I13.0, I13.2, I50.0, I50.1, I50.9).
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- Age at admission date.
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: the same as the index hospitalisation; related to that of the index hospitalisation (same ICD-10-AM chapter); potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
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Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.

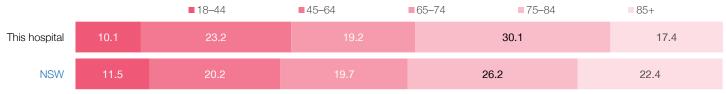


### 30-day return to acute care following hospitalisation for pneumonia

#### Patient cohort, index cases<sup>3,4</sup>

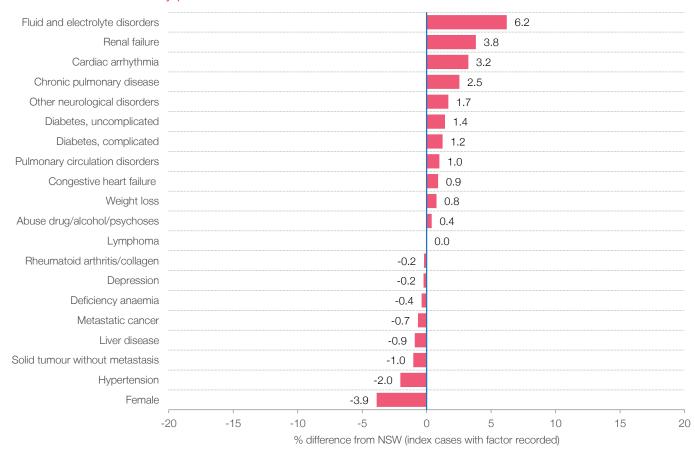
	This hospital	NSW
Total index cases for pneumonia	564	46,422
Average length of stay (days)	5.2	5.6
Patients transferred in from acute care in another hospital	67	4,505
Discharge destination:		
Home	500	40,374
Other	64	6,048

#### Age profile for index cases (years)\*5



#### % index cases

#### Factors associated with 30-day pneumonia return to acute care<sup>6</sup>



<sup>\*</sup>Age was a significant factor in the final model of 30-day readmission following hospitalisation for pneumonia.

Performance Profile: Orange Health Service



### 30-day return to acute care following hospitalisation for pneumonia

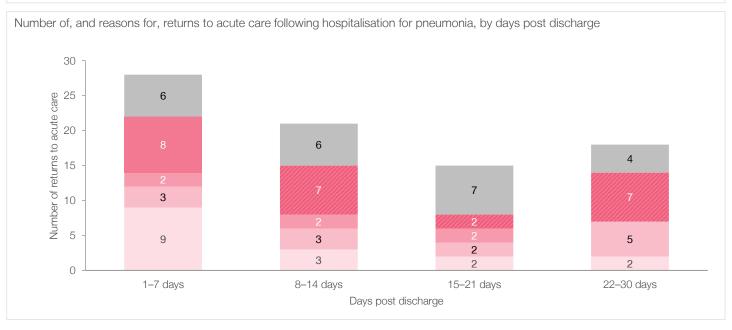
#### Location of returns to acute care<sup>7</sup>

	This hospital	NSW
Total readmissions following index hospitalisation for pneumonia	82	6,543
Readmitted to the hospital where acute care was completed	65	5,304
Readmitted to a different hospital	17	1,239
Of these:		
To an urban public hospital	1	
To a regional or rural public hospital	16	
To a private hospital	0	

#### Reasons for and time to returns to acute care8

Same principal diagnosis
Condition related to principal diagnosis
Potentially related to hospital care (relevant at any time)
Potentially related to hospital care (time sensitive, ≤ 7 days post discharge)
Potentially related to hospital care (time sensitive, 8–30 days post discharge)





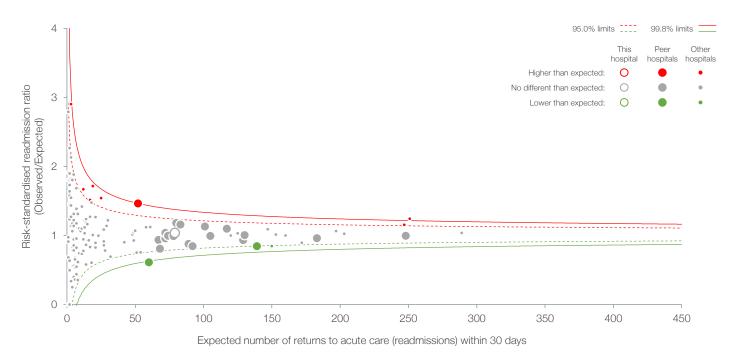


### 30-day return to acute care following hospitalisation for pneumonia

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

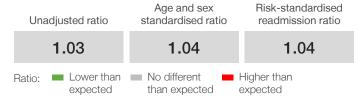
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#### Hospital level pneumonia RSRR by number of expected returns to acute care (readmissions)9



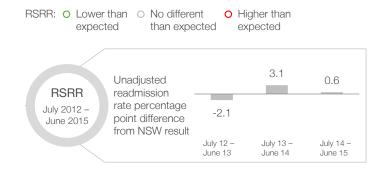
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The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 3.4 diagnoses in this hospital and 3.7 in NSW public hospitals; and in July 2012 – June 2015, there were 5.0 diagnoses in this hospital and 4.8 in NSW public hospitals.

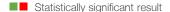
# Three-yearly RSRR and annual unadjusted readmission rates

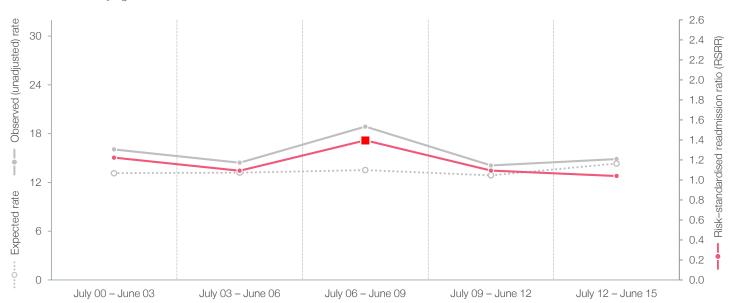




### 30-day return to acute care following hospitalisation for pneumonia

Pneumonia, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015





#### Notes

- Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation with pneumonia as principal diagnosis (ICD-10-AM codes J13, J14, J15, J16, J18).
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- Age at admission date.
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas.
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: the same as the index hospitalisation; related to that of the index hospitalisation (same ICD-10-AM chapter); potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
- 10. The depth of coding has been defined as the average number of secondary diagnosis coded for the index cases. The one year look back method which is used for risk adjustment, to some extent accounts for possible lower depth of coding in some hospitals.

Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.

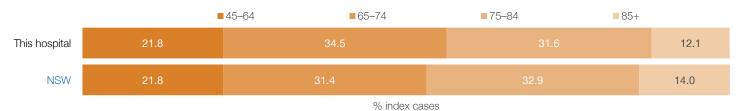


# 30-day return to acute care following hospitalisation for chronic obstructive pulmonary disease

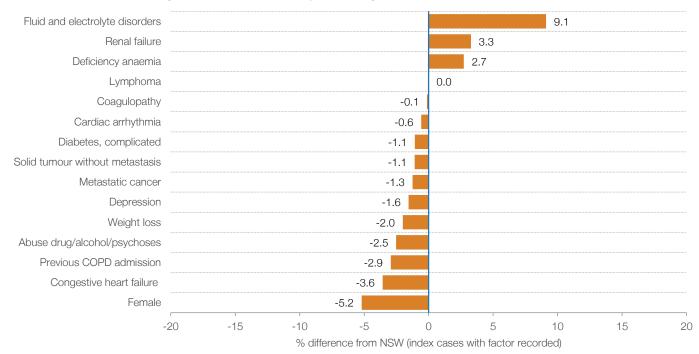
#### Patient cohort, index cases<sup>3,4</sup>

	This hospital	NSW
Total index cases for chronic obstructive pulmonary disease	446	47,359
Average length of stay (days)	4.5	5.3
Patients transferred in from acute care in another hospital	26	3,367
Discharge destination:		
Home	419	42,937
Other	27	4,422

#### Age profile for index cases (years)\*5



#### Factors associated with 30-day chronic obstructive pulmonary disease return to acute care<sup>6</sup>



<sup>\*</sup>Age was a significant factor in the final model of 30-day readmission following hospitalisation for chronic obstructive pulmonary disease.

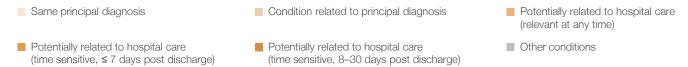


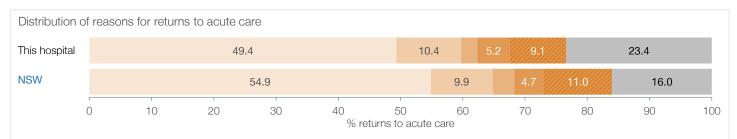
# 30-day return to acute care following hospitalisation for chronic obstructive pulmonary disease

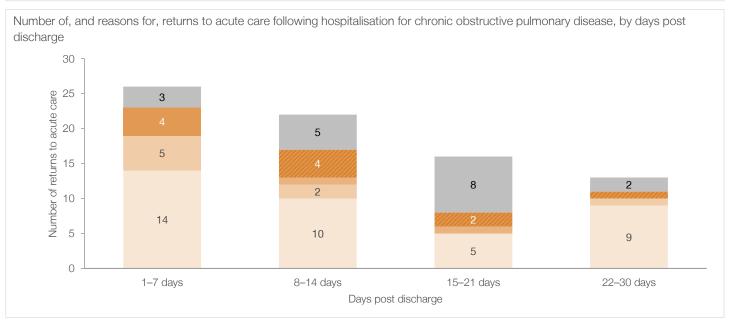
#### Location of returns to acute care<sup>7</sup>

	This hospital	NSW
Total readmissions following index hospitalisation for chronic obstructive pulmonary disease	77	10,293
Readmitted to the hospital where acute care was completed	64	8,696
Readmitted to a different hospital	13	1,597
Of these:		
To an urban public hospital	0	
To a regional or rural public hospital	13	
To a private hospital	0	

#### Reasons for and time to returns to acute care8







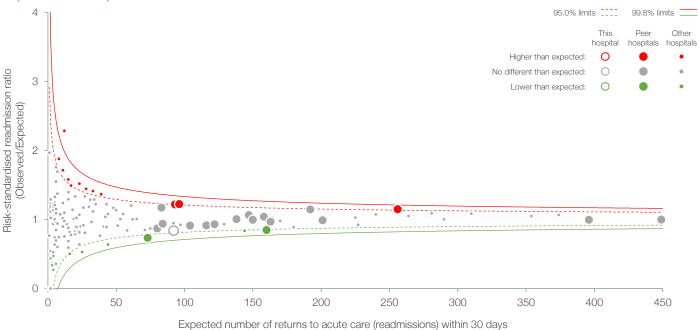


# 30-day return to acute care following hospitalisation for chronic obstructive pulmonary disease

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

An RSRR less than 1.0 indicates lower-than-expected returns to acute care, and a ratio higher than 1.0 indicates higher-than-expected returns. Small deviations from 1.0 are not considered to be meaningful. Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to identify outliers.

# Hospital level chronic obstructive pulmonary disease RSRR by number of expected returns to acute care (readmissions)<sup>9</sup>



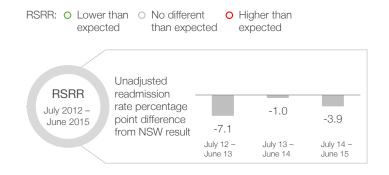
# Illustrating the effect of standardisation, July 2012 – June 2015

In order to make fair comparisons, a number of risk adjustments are made to readmission data. These take into account patient factors that influence the likelihood of returning to acute care within 30 days. The table below illustrates the effect of statistical adjustments on this hospital's results.



The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 2.8 diagnoses in this hospital and 3.2 in NSW public hospitals; and in July 2012 – June 2015, there were 3.7 diagnoses in this hospital and 4.1 in NSW public hospitals.

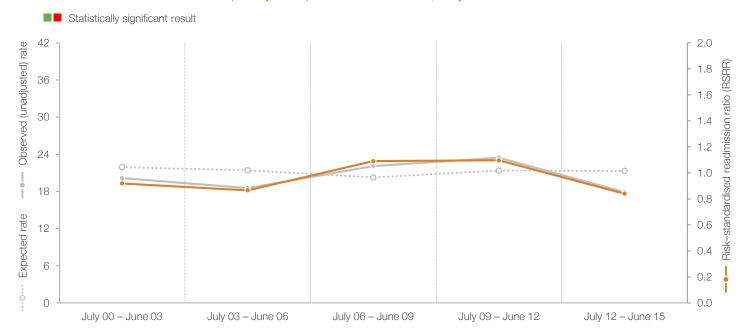
# Three-yearly RSRR and annual unadjusted readmission rates





# 30-day return to acute care following hospitalisation for chronic obstructive pulmonary disease

Chronic obstructive pulmonary disease, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015



#### Notes

- Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation with COPD as principal diagnosis (ICD-10-AM code J41, J42, J43, J44, J47, and J20 and J40 if accompanied by J41, J42, J43, J44 and J47 in any secondary diagnoses).
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- Age at admission date.
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas.
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: the same as the index hospitalisation; related to that of the index hospitalisation (same ICD-10-AM chapter); potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
- 10. The depth of coding has been defined as the average number of secondary diagnosis coded for the index cases. The one year look back method which is used for risk adjustment, to some extent accounts for possible lower depth of coding in some hospitals.

Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.

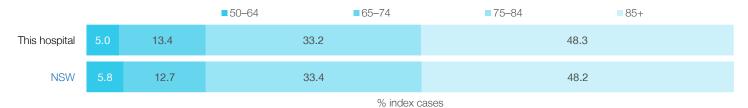


### 30-day return to acute care following hospitalisation for hip fracture surgery

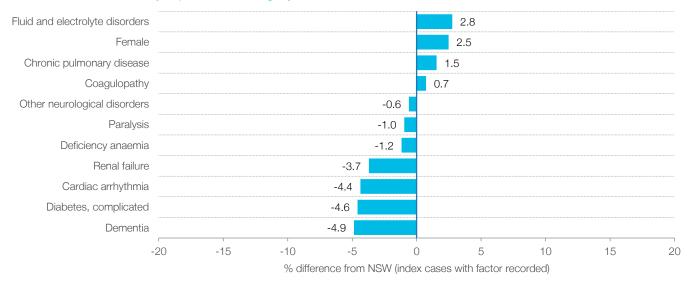
#### Patient cohort, index cases<sup>3,4</sup>

	This hospital	NSW
Total index cases for hip fracture surgery	298	14,581
Average length of stay (days)	7.6	10.7
Patients transferred in from acute care in another hospital	122	2,728
Discharge destination:		
Home	55	4,873
Other	243	9,708

#### Age profile for index cases (years)\*5



#### Factors associated with 30-day hip fracture surgery return to acute care<sup>6</sup>





### 30-day return to acute care following hospitalisation for hip fracture surgery

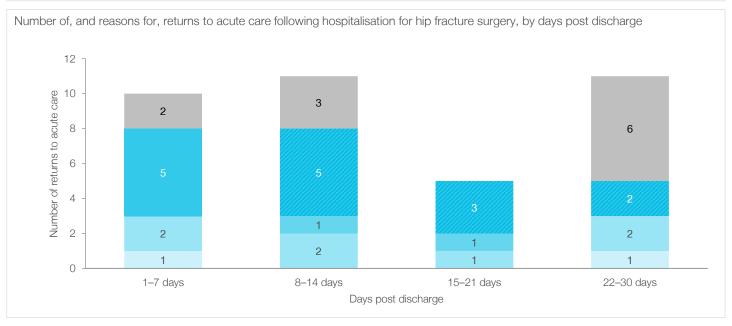
#### Location of returns to acute care<sup>7</sup>

	This hospital	NSW
Total readmissions following index hospitalisation for hip fracture surgery	37	1,485
Readmitted to the hospital where acute care was completed	28	1,135
Readmitted to a different hospital	9	350
Of these:		
To an urban public hospital	0	
To a regional or rural public hospital	9	
To a private hospital	0	

#### Reasons for and time to returns to acute care8

Same principal diagnosis
Orthopaedic complications
Potentially related to hospital care (relevant at any time)
Potentially related to hospital care (time sensitive, ≤ 7 days post discharge)
Potentially related to hospital care (time sensitive, 8–30 days post discharge)





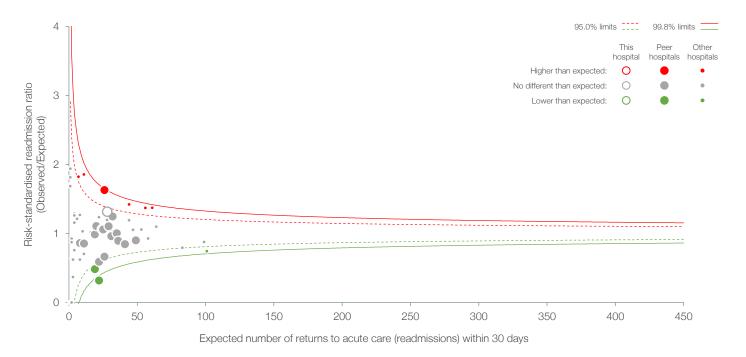


### 30-day return to acute care following hospitalisation for hip fracture surgery

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

An RSRR less than 1.0 indicates lower-than-expected returns to acute care, and a ratio higher than 1.0 indicates higher-than-expected returns. Small deviations from 1.0 are not considered to be meaningful. Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to identify outliers.

#### Hospital level hip fracture surgery RSRR by number of expected returns to acute care (readmissions)9



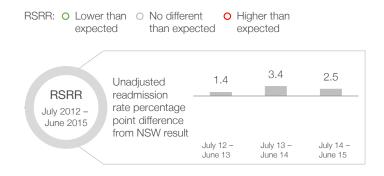
# Illustrating the effect of standardisation, July 2012 – June 2015

In order to make fair comparisons, a number of risk adjustments are made to readmission data. These take into account patient factors that influence the likelihood of returning to acute care within 30 days. The table below illustrates the effect of statistical adjustments on this hospital's results.



The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 7.9 diagnoses in this hospital and 8.3 in NSW public hospitals; and in July 2012 – June 2015, there were 8.1 diagnoses in this hospital and 9.2 in NSW public hospitals.

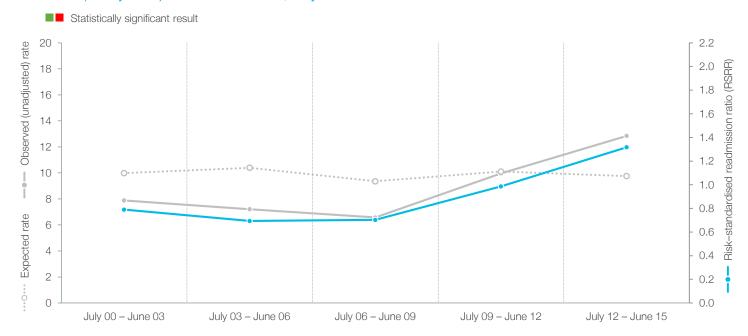
# Three-yearly RSRR and annual unadjusted readmission rates





### 30-day return to acute care following hospitalisation for hip fracture surgery

Hip fracture surgery, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015



#### Notes

- Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation with hip fracture as principal diagnosis and treated with surgery (ICD-10-AM codes for hip fracture S72.0, S72.1, S72.2 accompanied with a fall codes W00-W19 and R29.6 and treated with a surgical procedure).
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- Age at admission date.
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas.
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: the same as the index hospitalisation; orthopaedic complications; potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
- 10. The depth of coding has been defined as the average number of secondary diagnosis coded for the index cases. The one year look back method which is used for risk adjustment, to some extent accounts for possible lower depth of coding in some hospitals.

Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.

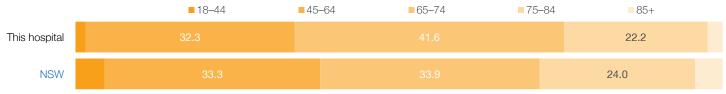


### 60-day return to acute care following hospitalisation for total hip replacement

#### Patient cohort, index cases<sup>3,4</sup>

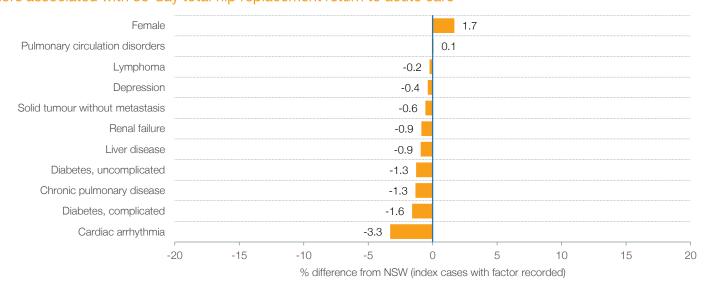
	This hospital	NSW
Total index cases for total hip replacement	257	8,312
Average length of stay (days)	4.5	5.4
Discharge destination:		
Home	222	7,084
Other	35	1,228

#### Age profile for index cases (years)\*5



#### % index cases

### Factors associated with 60-day total hip replacement return to acute care<sup>6</sup>





### 60-day return to acute care following hospitalisation for total hip replacement

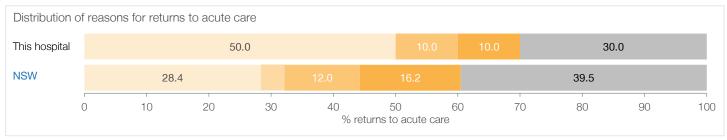
#### Location of returns to acute care<sup>7</sup>

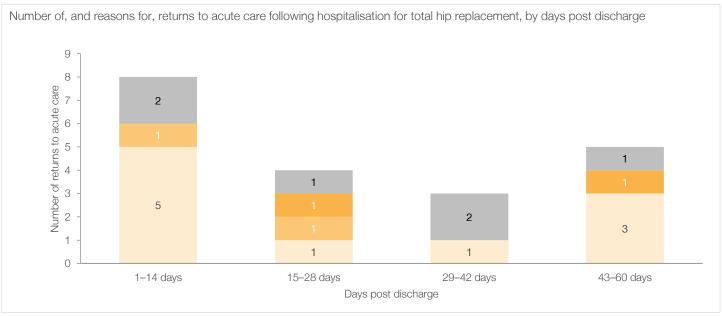
	This hospital	NSW
Total readmissions following index hospitalisation for total hip replacement	20	764
Readmitted to the hospital where acute care was completed	6	417
Readmitted to a different hospital	14	347
Of these:		
To an urban public hospital	1	
To a regional or rural public hospital	13	
To a private hospital	0	

#### Reasons for and time to returns to acute care8

- Orthopaedic complications (within time specified)
- Orthopaedic complications (outside time specified)
- Potentially related to hospital care (within time specified)

- Potentially related to hospital care (outside time specified)
- Other conditions





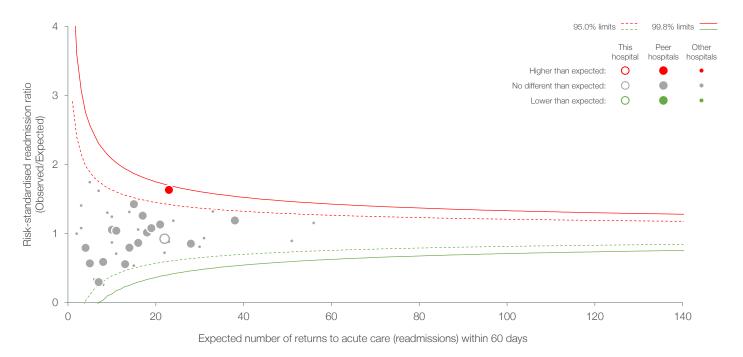


### 60-day return to acute care following hospitalisation for total hip replacement

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

An RSRR less than 1.0 indicates lower-than-expected returns to acute care, and a ratio higher than 1.0 indicates higher-than-expected returns. Small deviations from 1.0 are not considered to be meaningful. Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to identify outliers.

#### Hospital level total hip replacement RSRR by number of expected returns to acute care (readmissions)9



# Illustrating the effect of standardisation, July 2012 – June 2015

In order to make fair comparisons, a number of risk adjustments are made to readmission data. These take into account patient factors that influence the likelihood of returning to acute care within 60 days. The table below illustrates the effect of statistical adjustments on this hospital's results.



The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 2.7 diagnoses in this hospital and 2.5 in NSW public hospitals; and in July 2012 – June 2015, there were 2.1 diagnoses in this hospital and 2.6 in NSW public hospitals.

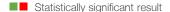
# Three-yearly RSRR and annual unadjusted readmission rates

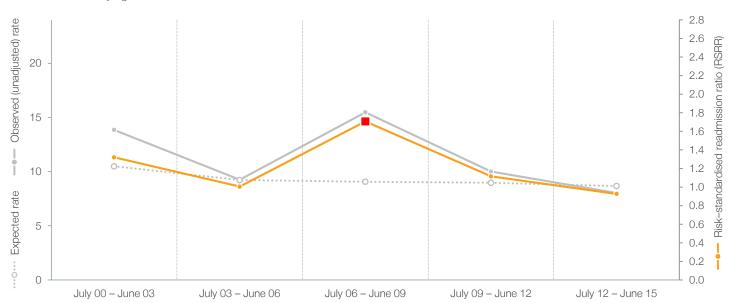




### 60-day return to acute care following hospitalisation for total hip replacement

Total hip replacement, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015





#### Notes

- Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation for an elective total hip replacement (ACHI codes 49318-00, 49319-00).
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- Age at admission date.
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas.
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: orthopaedic complications using various time horizons; potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
- 10. The depth of coding has been defined as the average number of secondary diagnosis coded for the index cases. The one year look back method which is used for risk adjustment, to some extent accounts for possible lower depth of coding in some hospitals.

Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.

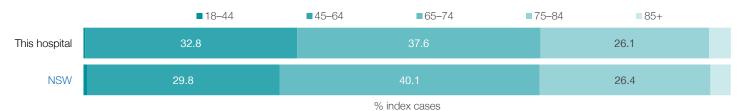


### 60-day return to acute care following hospitalisation for total knee replacement

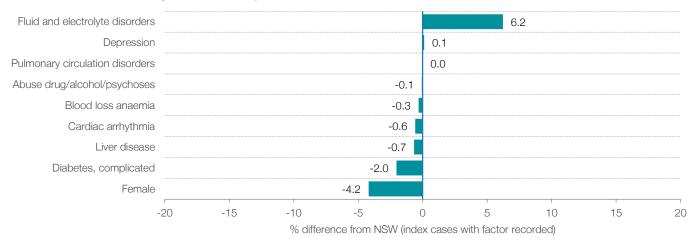
#### Patient cohort, index cases<sup>3,4</sup>

	This hospital	NSW
Total index cases for total knee replacement	418	14,961
Average length of stay (days)	4.6	5.6
Discharge destination:		
Home	362	12,362
Other	56	2,599

#### Age profile for index cases (years)\*5



#### Factors associated with 60-day total knee replacement return to acute care<sup>6</sup>





### 60-day return to acute care following hospitalisation for total knee replacement

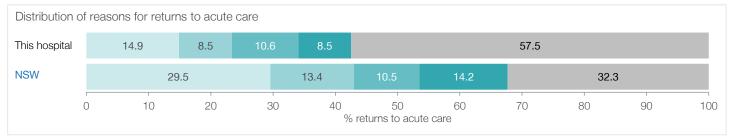
#### Location of returns to acute care<sup>7</sup>

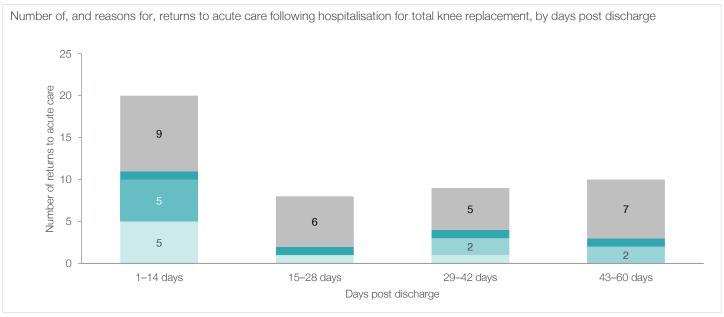
	This hospital	NSW
Total readmissions following index hospitalisation for total knee replacement	47	1,727
Readmitted to the hospital where acute care was completed	16	1,011
Readmitted to a different hospital	31	716
Of these:		
To an urban public hospital	1	
To a regional or rural public hospital	25	
To a private hospital	5	

#### Reasons for and time to returns to acute care8

- Orthopaedic complications (within time specified)
- Orthopaedic complications (outside time specified)
- Potentially related to hospital care (within time specified)

- Potentially related to hospital care (outside time specified)
- Other conditions





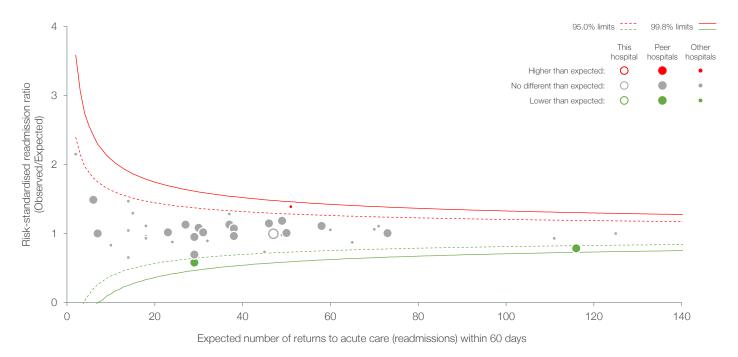


### 60-day return to acute care following hospitalisation for total knee replacement

Hospital-specific RSRRs report the ratio of actual or 'observed' number of returns to acute care to the 'expected' number of returns. A competing risk regression model draws on the NSW patient population's characteristics and outcomes to estimate the expected number of returns for each hospital, given the characteristics of its patients.

An RSRR less than 1.0 indicates lower-than-expected returns to acute care, and a ratio higher than 1.0 indicates higher-than-expected returns. Small deviations from 1.0 are not considered to be meaningful. Funnel plots with 95% and 99.8% control limits around the NSW ratio are used to identify outliers.

#### Hospital level total knee replacement RSRR by number of expected returns to acute care (readmissions)9



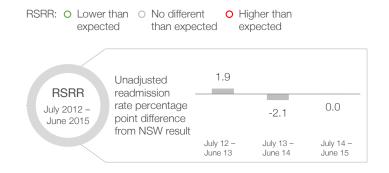
# Illustrating the effect of standardisation, July 2012 – June 2015

In order to make fair comparisons, a number of risk adjustments are made to readmission data. These take into account patient factors that influence the likelihood of returning to acute care within 60 days. The table below illustrates the effect of statistical adjustments on this hospital's results.



The extent to which comorbidities are coded in the patient record may affect risk adjustment. Therefore the 'depth of coding' <sup>10</sup> has been assessed across NSW hospitals. In July 2009 – June 2012, the average depth of coding was 1.9 diagnoses in this hospital and 2.1 in NSW public hospitals; and in July 2012 – June 2015, there were 2.2 diagnoses in this hospital and 2.4 in NSW public hospitals.

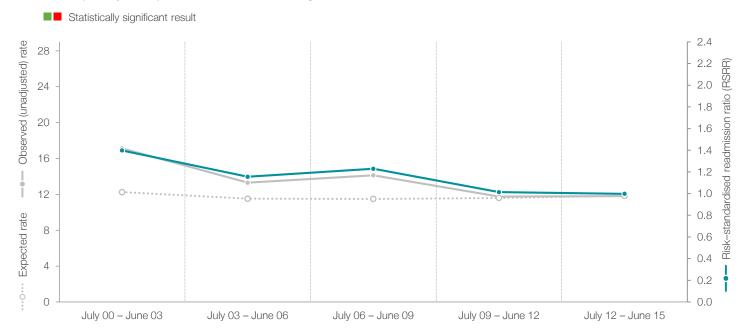
# Three-yearly RSRR and annual unadjusted readmission rates





### 60-day return to acute care following hospitalisation for total knee replacement

Total knee replacement, this hospital's risk-standardised readmission ratio, expected readmission rates and observed (unadjusted) readmission rates, July 2000 – June 2015



#### Notes

- Data refer to patients who were discharged from this hospital, between July 2012 and June 2015, following an acute hospitalisation for an elective total knee replacement (ACHI codes 49518-00, 49519-00, 49521-01, 49521-01, 49521-03, 49524-00, 49524-01).
- 2. Returns to acute care are to any NSW hospital in the 30 days (for acute conditions) or 60 days (for elective surgeries) following discharge, and are attributed to the last discharging hospital. For patients whose acute hospitalisation ended in discharge home, a return to acute care involves readmission to hospital; while for patients whose acute hospitalisation ended with a 'discharge' to non-acute care, a return involved a move back into an acute care setting regardless of whether they physically left the hospital.
- 3. For calculation of average length of stay, index admissions that were transferred in from, or transferred out to, another acute care hospital were excluded. Unreasonably long episodes are trimmed on the basis of the Diagnosis Related Group (DRG) of the episode. The trim point is the third quartile plus 1.5 x the interquartile range of all in-scope episodes in each DRG.
- 4. Discharge destinations are based on the mode of separation of the index case. For episodes coded as 'Discharged by hospital' or 'Discharged on leave', patients are considered to be destined for their place of usual residence. All other modes of separation are deemed to indicate a discharge destination other than a patient's place of usual residence.
- Age at admission date.
- 6. Comorbidities are identified from the hospital discharge records using the Elixhauser comorbidity set (plus dementia) with a one year look-back from the admission date of the index case. Only those conditions that were shown to have a significant impact on readmission (P<0.05) are shown.
- 7. Hospitals are classified as urban and regional/rural using the geocoded address of the hospital assigned to ABS statistical areas (SA2) and the Australian remoteness index for areas.
- 8. Reasons for return to acute care are classified according to a draft specification made available to BHI by the Australian Institute of Health and Welfare. Principal diagnoses for the return to acute care episode, are stratified as: orthopaedic complications using various time horizons; potentially related to hospital care (i.e. complications and adverse events) using various time horizons; and, other reasons. Percentages may not add to 100% due to rounding.
- 9. Results for hospitals with <1 expected readmission are not shown. Peer hospitals are identified according to the NSW Ministry of Health's peer grouping as of April 2012.
- 10. The depth of coding has been defined as the average number of secondary diagnosis coded for the index cases. The one year look back method which is used for risk adjustment, to some extent accounts for possible lower depth of coding in some hospitals.

Details of analyses are available in Spotlight on Measurement: Measuring return to acute care following discharge from hospital, 2nd edition.