Healthcare Quarterly, Jan-Mar 2020

Hawkesbury District Health Services

District group 1 (C1)

bureau of health information

Emergency department activity

		Jan-Mar 2020	Jan-Mar 2019	Difference	% change
All arrivals at ED by ambulance		1,271	1,238	33	2.7%
ED Attendances		6,699	6,911	-212	-3.1%
Emergency presentations		6,439	6,649	-210	-3.2%
Emergency presentation by triage category	T1: Resuscitation	8	20	-12	-60.0%
	T2: Emergency	879	829	50	6.0%
	T3: Urgent	2,216	2,094	122	5.8%
	T4: Semi-urgent	3,133	3,458	-325	-9.4%
	T5: Non-urgent	203	248	-45	-18.1%
Admissions to hospital from EDs		1,450	1,417	33	2.3%

Emergency department performance

			Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	12m	-3m	9m
		90th percentile time to treatment	22m	30m	-8m	25m
		% started treatment on time	59%	43.5%	15.5 percentage points	61.3%
	T3: Urgent	Median time to treatment	17m	15m	2m	20m
		90th percentile time to treatment	56m	1h 09m	-13m	1h 08m
		% started treatment on time	75.6%	73.9%	1.7 percentage points	70.5%
	T4: Semi-urgent	Median time to treatment	16m	15m	1m	25m
		90th percentile time to treatment	1h 20m	1h 38m	-18m	1h 49m
		% started treatment on time	84.6%	82.3%	2.3 percentage points	76.4%
	T5: Non-urgent	Median time to treatment	13m	13m	0m	29m
		90th percentile time to treatment	57m	1h 07m	-10m	2h 09m
		% started treatment on time	99%	95.9%	3.1 percentage points	88.6%
Patients starting treatment on time %			78.4%	75.2%	3.2 percentage points	73.6%
Median time to leave the ED			3h 04m	3h 00m	4m	2h 38m
90th percentile time to leave the ED			6h 16m	6h 02m	14m	6h 43m
Patients leaving the ED within four hours of presentation			73.2%	74.1%	-0.9 percentage points	73.6%
Transfer of care	Median transfer of care time (minutes)		11m	11m	0m	11m
	90th percentile transfer of care time (minutes)		23m	22m	1m	26m
	Percent on target		95.7%	95.6%	0.1 percentage points	92.4%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for <Parameters.Quarter> and provided only for comparison purposes

Healthcare Quarterly, Jan-Mar 2020

Hawkesbury District Health Services

District group 1 (C1)

Elective surgery activity

		Jan-Mar 2020	Jan-Mar 2019	Difference	% change
Elective surgery procedures performed		409	430	-21	-4.9%
Urgency category	Urgent	81	68	13	19.1%
	Semi-urgent	175	172	3	1.7%
	Non-urgent	127	160	-33	-20.6%
Patients on waiting list ready for elective surgery at the end of quarter		637	570	67	11.8%
Urgency category	Urgent	15	16	-1	-6.3%
	Semi-urgent	120	95	25	26.3%
	Non-urgent	502	459	43	9.4%

Elective surgery performance

			Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	6 days	10 days	-4 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	62 days	54 days	8 days	55 days
		90th percentile	86 days	88 days	-2 days	84 days
	Non-urgent	Median	199 days	304 days	-105 days	285 days
		90th percentile	361 days	363 days	-2 days	363 days
Elective surgery procedures performed on time	All procedures		100%	97.5%	2.5 percentage points	95.6%
	Urgent		100%	100%	0.0 percentage points	100.0%
	Semi-urgent		100%	98.3%	1.7 percentage points	97.3%
	Non-urgent		100%	95.6%	4.4 percentage points	93.3%

Admitted patient activity

BHI does not report admitted patient activity for this facility.

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(n/a) not applicable

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