

## Appendix table 4a: NSW Emergency department performance measures by peer group

Median and 90th percentile times patients waited to start treatment in the emergency department by NSW NSW hospitals and hospital peer groups, October to December 2016.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
<b>New South Wales</b>	<b>8</b>	<b>26</b>	<b>20</b>	<b>67</b>	<b>25</b>	<b>97</b>	<b>24</b>	<b>103</b>
<b>A1 peer group: Principal referral</b>								
Bankstown / Lidcombe Hospital	9	27	23	73	23	80	18	65
Concord Hospital	8	15	18	48	25	73	30	94
Gosford Hospital	6	18	20	75	30	98	26	93
John Hunter Hospital	6	21	23	80	33	117	42	147
Liverpool Hospital	8	26	15	52	17	66	14	59
Nepean Hospital	9	34	26	113	26	110	26	115
Prince of Wales Hospital	9	24	20	66	18	85	21	105
Royal North Shore Hospital	8	18	19	50	29	81	35	113
Royal Prince Alfred Hospital	11	23	24	75	30	105	30	126
St George Hospital	10	26	25	65	32	79	33	84
St Vincent's Hospital, Darlinghurst	4	15	15	65	19	93	11	96
Westmead Hospital	17	91	50	168	53	162	41	132
Wollongong Hospital	9	21	23	68	25	90	24	91
<b>Total A1 peer group</b>	<b>9</b>	<b>32</b>	<b>22</b>	<b>77</b>	<b>27</b>	<b>97</b>	<b>29</b>	<b>113</b>
<b>A2 peer group: Paediatric specialist</b>								
Sydney Children's Hospital	8	21	19	45	33	108	38	111
The Children's Hospital at Westmead	7	17	22	59	41	153	69	*
<b>Total A2 peer group</b>	<b>8</b>	<b>19</b>	<b>21</b>	<b>55</b>	<b>37</b>	<b>135</b>	<b>42</b>	<b>127</b>
<b>A3 peer group: Ungrouped acute - tertiary referral</b>								
Calvary Mater Newcastle	7	20	18	46	24	89	27	117
Sydney/Sydney Eye Hospital	8	20	21	50	29	76	34	100
<b>Total A3 peer group</b>	<b>7</b>	<b>20</b>	<b>19</b>	<b>47</b>	<b>27</b>	<b>82</b>	<b>32</b>	<b>104</b>

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	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
<b>B peer group: Major</b>								
Auburn Hospital	9	23	22	66	32	130	25	141
Blacktown Hospital	11	31	31	127	40	136	35	118
Campbelltown Hospital	7	19	16	66	24	110	30	119
Canterbury Hospital	7	15	16	53	21	79	18	97
Coffs Harbour Base Hospital	6	10	16	47	27	118	28	125
Dubbo Base Hospital	9	19	22	65	31	105	30	120
Fairfield Hospital	10	24	20	70	23	116	21	120
Hornsby and Ku-Ring-Gai Hospital	5	10	15	51	19	81	14	93
Lismore Base Hospital	7	15	21	68	36	117	39	119
Maitland Hospital	7	21	22	86	44	126	52	143
Manly District Hospital	6	10	13	36	13	63	12	71
Manning Base Hospital	8	20	19	75	29	116	27	115
Mona Vale and District Hospital	7	11	15	45	14	79	13	96
Orange Health Service	5	10	16	39	25	83	23	105
Port Macquarie Base Hospital	11	27	23	66	31	104	27	101
Shoalhaven District Memorial Hospital	11	43	30	114	34	118	24	94
Sutherland Hospital	13	31	29	70	32	81	31	89
Tamworth Base Hospital	8	29	22	71	37	114	40	121
The Tweed Hospital	5	14	14	43	14	65	10	58
Wagga Wagga Rural Referral Hospital	5	12	15	48	21	81	20	83
Wyong Hospital	7	25	20	69	28	82	23	80
<b>Total B peer group</b>	<b>8</b>	<b>22</b>	<b>20</b>	<b>67</b>	<b>27</b>	<b>100</b>	<b>25</b>	<b>109</b>
<b>C1 peer group: District group 1</b>								
Armidale and New England Hospital	8	31	26	88	38	154	20	106
Bathurst Base Hospital	6	9	16	52	19	87	16	84
Belmont Hospital	8	15	17	40	21	76	23	103
Bowral and District Hospital	9	24	18	61	19	102	15	91
Broken Hill Base Hospital	6	13	13	41	17	62	17	72
Goulburn Base Hospital	8	23	21	68	29	118	24	106
Grafton Base Hospital	8	20	18	51	29	88	32	92
Griffith Base Hospital	7	17	17	60	24	94	24	90
Hawkesbury District Health Services (public hospital services only)	9	25	18	41	19	58	20	75
Mount Druitt Hospital	10	25	27	87	37	108	34	112
Murwillumbah District Hospital	7	15	12	33	15	60	18	92
Ryde Hospital	7	11	12	32	14	66	15	74
Shellharbour Hospital	7	13	20	70	21	110	19	85
South East Regional Hospital	7	21	20	70	32	137	46	146
<b>Total C1 peer group</b>	<b>8</b>	<b>19</b>	<b>18</b>	<b>59</b>	<b>22</b>	<b>94</b>	<b>23</b>	<b>100</b>

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Median and 90th percentile times patients waited to start treatment in the emergency department by NSW NSW hospitals and hospital peer groups, October to December 2016.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
<b>C2 peer group: District group 2</b>								
Ballina District Hospital	7	21	20	49	23	90	29	109
Bateman's Bay District Hospital	8	26	19	56	23	85	23	105
Blue Mountains District Anzac Memorial Hospital	7	18	17	62	28	120	32	140
Casino and District Memorial Hospital	6	21	22	73	38	131	27	129
Cessnock District Hospital	7	21	20	49	32	89	35	96
Deniliquin Health Service	4	*	7	23	6	20	6	25
Forbes District Hospital	5	*	13	52	25	81	26	117
Gunnedah District Hospital	5	*	19	73	32	102	30	103
Inverell District Hospital	5	20	14	69	26	94	25	105
Kempsey Hospital	12	32	24	61	28	95	28	92
Kurri Kurri District Hospital	4	*	9	20	13	46	9	*
Lithgow Health Service	5	12	10	36	11	54	10	51
Macksville District Hospital	10	24	22	58	25	87	27	106
Macleay District Hospital	12	33	23	71	28	105	47	139
Milton and Ulladulla Hospital	7	26	20	58	30	82	27	89
Moree District Hospital	4	20	7	47	9	51	9	35
Moruya District Hospital	7	28	16	51	23	83	20	83
Mudgee District Hospital	9	28	23	62	36	111	38	118
Muswellbrook District Hospital	5	15	19	66	31	87	33	90
Narrabri District Hospital	2	9	13	35	19	55	11	55
Queanbeyan Health Service	9	27	21	58	29	102	32	121
Singleton District Hospital	8	28	23	64	37	104	26	96
Young Health Service	5	24	10	31	10	44	9	41
<b>Total C2 peer group</b>	<b>8</b>	<b>25</b>	<b>18</b>	<b>56</b>	<b>25</b>	<b>91</b>	<b>24</b>	<b>100</b>
<b>Other</b>								
<b>Total Other</b>	<b>6</b>	<b>23</b>	<b>10</b>	<b>40</b>	<b>13</b>	<b>61</b>	<b>11</b>	<b>64</b>

(\*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

(^M) Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Note: From March 2017, *Hospital Quarterly* reports the 90th percentile time, instead of the 95th percentile time, for related ED measures.

Source: NSW Health, Health Information Exchange. Data extracted on 24 January 2017.

## Appendix table 4b: NSW Emergency department performance measures by peer group

Presentations, transfer of care time (from ambulance to ED staff) and time patients spent in the emergency department, by hospital and peer group, October to December 2016

	Attendances	Transfer of care			Leaving the ED			
		Median (minutes)	90th percentile (minutes)	% patients transferred in 30 minutes	Presentations used to calculate	Median (hours and minutes)	90th percentile (hours and minutes)	% patients spent 4 hours or less in the ED
<b>New South Wales</b>	<b>684,740</b>	<b>11</b>	<b>26</b>	<b>92.0%</b>	<b>684,601</b>	<b>2h 41m</b>	<b>6h 54m</b>	<b>74.3%</b>
<b>A1 peer group: Principal referral</b>								
Bankstown / Lidcombe Hospital	13,511	13	24	94.2%	13,511	3h 0m	6h 14m	78.5%
Concord Hospital	9,979	11	19	98.4%	9,977	3h 1m	5h 59m	75.9%
Gosford Hospital	16,373	9	36	87.8%	16,371	3h 3m	6h 19m	68.5%
John Hunter Hospital	19,439	11	23	94.8%	19,438	3h 19m	7h 6m	65.0%
Liverpool Hospital	21,176	13	39	84.8%	21,172	3h 57m	10h 35m	51.9%
Nepean Hospital	17,136	11	23	94.9%	17,125	3h 29m	9h 24m	61.8%
Prince of Wales Hospital	14,878	10	25	91.5%	14,864	3h 15m	7h 20m	65.1%
Royal North Shore Hospital	21,164	15	32	87.4%	21,164	3h 24m	7h 37m	63.8%
Royal Prince Alfred Hospital	19,243	14	25	94.4%	19,243	3h 41m	9h 7m	64.0%
St George Hospital	19,721	11	21	96.1%	19,714	3h 28m	7h 57m	63.6%
St Vincent's Hospital, Darlinghurst	12,418	13	36	85.8%	12,418	3h 4m	9h 41m	67.5%
Westmead Hospital	19,131	13	26	92.8%	19,115	3h 45m	12h 44m	54.4%
Wollongong Hospital	15,862	11	23	93.9%	15,861	3h 16m	10h 34m	66.9%
<b>Total A1 peer group</b>	<b>220,031</b>	<b>12</b>	<b>27</b>	<b>91.7%</b>	<b>219,973</b>	<b>3h 25m</b>	<b>8h 27m</b>	<b>64.1%</b>
<b>A2 peer group: Paediatric specialist</b>								
Sydney Children's Hospital	9,048	8	17	97.2%	9,047	2h 15m	6h 4m	78.5%
The Children's Hospital at Westmead	14,210	6	14	98.7%	14,210	2h 48m	6h 32m	72.4%
<b>Total A2 peer group</b>	<b>23,258</b>	<b>7</b>	<b>15</b>	<b>98.2%</b>	<b>23,257</b>	<b>2h 35m</b>	<b>6h 22m</b>	<b>74.8%</b>
<b>A3 peer group: Ungrouped acute - tertiary referral</b>								
Calvary Mater Newcastle	9,453	4	25	90.9%	9,453	2h 44m	6h 21m	74.3%
Sydney/Sydney Eye Hospital	8,036	8	18	96.9%	8,032	2h 3m	3h 55m	91.5%
<b>Total A3 peer group</b>	<b>17,489</b>	<b>5</b>	<b>23</b>	<b>92.1%</b>	<b>17,485</b>	<b>2h 21m</b>	<b>5h 17m</b>	<b>82.2%</b>

## Appendix table 4b: NSW Emergency department performance measures by peer group

Presentations, transfer of care time (from ambulance to ED staff) and time patients spent in the emergency department, by hospital and peer group, October to December 2016

	Attendances	Transfer of care			Leaving the ED			
		Median (minutes)	90th percentile (minutes)	% patients transferred in 30 minutes	Presentations used to calculate	Median (hours and minutes)	90th percentile (hours and minutes)	% patients spent 4 hours or less in the ED
<b>B peer group: Major</b>								
Auburn Hospital	6,796	13	24	94.6%	6,794	2h 58m	5h 50m	81.2%
Blacktown Hospital	11,714	15	31	89.1%	11,700	3h 51m	11h 30m	53.8%
Campbelltown Hospital	16,810	13	26	92.9%	16,810	3h 43m	9h 53m	60.2%
Canterbury Hospital	11,535	10	19	97.8%	11,534	2h 41m	4h 50m	85.4%
Coffs Harbour Base Hospital	10,055	12	27	92.5%	10,054	2h 55m	7h 24m	72.3%
Dubbo Base Hospital	8,659	12	28	90.9%	8,656	2h 43m	8h 10m	73.1%
Fairfield Hospital	8,930	12	28	90.7%	8,930	2h 46m	5h 56m	79.7%
Hornsby and Ku-Ring-Gai Hospital	10,090	11	23	95.2%	10,090	2h 46m	5h 37m	80.7%
Lismore Base Hospital	8,442	13	37	85.1%	8,442	2h 39m	8h 7m	68.7%
Maitland Hospital	12,446	7	15	98.9%	12,446	3h 4m	7h 19m	72.2%
Manly District Hospital	6,290	11	19	97.7%	6,290	2h 39m	4h 40m	87.3%
Manning Base Hospital	7,807	4	16	93.4%	7,807	2h 29m	5h 8m	81.9%
Mona Vale and District Hospital	9,176	10	19	97.7%	9,176	2h 29m	4h 44m	85.3%
Orange Health Service	7,547	11	22	95.8%	7,543	2h 42m	9h 44m	73.0%
Port Macquarie Base Hospital	8,903	12	28	90.8%	8,903	2h 46m	6h 44m	73.6%
Shoalhaven District Memorial Hospital	10,050	16	55	75.2%	10,050	2h 46m	8h 35m	67.9%
Sutherland Hospital	12,936	13	28	90.8%	12,932	3h 15m	7h 37m	67.9%
Tamworth Base Hospital	11,646	9	24	93.0%	11,646	2h 35m	6h 6m	76.5%
The Tweed Hospital	13,175	8	19	95.3%	13,173	2h 7m	5h 15m	81.8%
Wagga Wagga Rural Referral Hospital	10,018	9	20	95.3%	10,018	2h 40m	7h 7m	71.4%
Wyong Hospital	16,301	9	22	93.2%	16,301	2h 40m	6h 52m	72.4%
<b>Total B peer group</b>	<b>219,326</b>	<b>11</b>	<b>26</b>	<b>92.3%</b>	<b>219,295</b>	<b>2h 51m</b>	<b>7h 1m</b>	<b>73.6%</b>
<b>C1 peer group: District group 1</b>								
Armidale and New England Hospital	4,074	4	27	89.9%	4,074	2h 12m	5h 13m	79.9%
Bathurst Base Hospital	6,384	13	34	86.9%	6,384	2h 32m	7h 4m	74.1%
Belmont Hospital	6,292	10	19	97.6%	6,292	2h 29m	5h 39m	82.4%
Bowral and District Hospital	5,133	11	21	95.6%	5,133	2h 3m	4h 47m	85.6%
Broken Hill Base Hospital	5,845	10	23	93.8%	5,845	1h 2m	4h 2m	89.9%
Goulburn Base Hospital	4,660	13	29	90.4%	4,660	2h 26m	5h 9m	80.4%
Grafton Base Hospital	6,313	13	28	90.8%	6,313	1h 56m	5h 45m	80.8%
Griffith Base Hospital	5,425	12	24	93.6%	5,424	2h 8m	5h 25m	82.3%
Hawkesbury District Health Services (public hospital services only)	6,170	15	35	85.0%	6,170	2h 50m	6h 45m	77.8%
Mount Druitt Hospital	8,063	14	30	89.3%	8,050	3h 1m	8h 23m	71.8%
Murwillumbah District Hospital	4,564	11**	22**	95.8%**	4,563	1h 25m	4h 8m	89.2%
Ryde Hospital	6,758	10	18	97.5%	6,758	2h 21m	5h 10m	83.8%
Shellharbour Hospital	7,659	10	22	94.5%	7,655	3h 7m	8h 33m	67.6%
South East Regional Hospital	4,440	12	25	93.9%	4,439	2h 40m	6h 17m	72.3%
<b>Total C1 peer group</b>	<b>81,780</b>	<b>11</b>	<b>25</b>	<b>92.8%</b>	<b>81,760</b>	<b>2h 19m</b>	<b>6h 3m</b>	<b>79.3%</b>

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	Attendances			Transfer of care		Leaving the ED			
	Median (minutes)	90th percentile (minutes)	% patients transferred in 30 minutes	Presentations used to calculate	Median (hours and minutes)	90th percentile (hours and minutes)	% patients spent 4 hours or less in the ED		
<b>C2 peer group: District group 2</b>									
Ballina District Hospital	4,170	12**	29**	90.2%**	4,170	2h 4m	5h 44m	79.9%	
Bateman's Bay District Hospital	4,132	10	24	93.1%	4,132	0h 59m	4h 29m	87.5%	
Blue Mountains District Anzac Memorial Hospital	4,255	12	25	93.9%	4,252	2h 44m	6h 30m	78.2%	
Casino and District Memorial Hospital	3,471	17	46	77.4%	3,471	1h 22m	4h 44m	86.6%	
Cessnock District Hospital	4,487	8	18	97.3%	4,487	1h 18m	3h 54m	90.8%	
Deniliquin Health Service	2,699	8**	31**	88.2%**	2,699	0h 50m	3h 39m	91.6%	
Forbes District Hospital	2,048	9	25	91.8%	2,048	1h 25m	4h 26m	87.1%	
Gunnedah District Hospital	2,225	10**	23**	93.2%**	2,225	1h 22m	4h 5m	89.8%	
Inverell District Hospital	2,427	6**	21**	94.2%**	2,427	1h 38m	4h 12m	89.0%	
Kempsey Hospital	6,903	12	24	93.9%	6,899	1h 59m	5h 16m	82.2%	
Kurri Kurri District Hospital	1,035	*	*	*	1,035	0h 39m	2h 50m	95.5%	
Lithgow Health Service	3,294	9	21	93.8%	3,290	1h 30m	4h 31m	88.0%	
Macksville District Hospital	3,587	13	28	90.5%	3,586	1h 43m	4h 33m	86.7%	
Macleay District Hospital	3,066	12	29	89.5%	3,065	1h 56m	4h 56m	83.9%	
Milton and Ulladulla Hospital	4,143	14	31	88.3%	4,143	1h 22m	4h 27m	88.3%	
Moree District Hospital	2,224	3	15	93.4%	2,224	1h 7m	4h 31m	87.5%	
Moruya District Hospital	2,787	12**	28**	87.9%**	2,787	2h 0m	5h 46m	78.0%	
Mudgee District Hospital	3,236	12	36	84.8%	3,234	1h 47m	4h 29m	87.1%	
Muswellbrook District Hospital	2,623	8	21	94.8%	2,623	1h 36m	4h 20m	89.1%	
Narrabri District Hospital	1,578	4	16	98.6%	1,578	1h 23m	4h 11m	89.6%	
Queanbeyan Health Service	4,840	11	19	96.6%	4,840	2h 5m	4h 24m	87.4%	
Singleton District Hospital	3,051	5	16	91.9%	3,051	1h 25m	3h 48m	91.1%	
Young Health Service	2,799	#	#	#	2,799	0h 59m	3h 2m	96.4%	
<b>Total C2 peer group</b>	<b>75,080</b>	<b>11</b>	<b>25</b>	<b>91.9%</b>	<b>75,065</b>	<b>1h 35m</b>	<b>4h 39m</b>	<b>86.6%</b>	
<b>Other</b>									
<b>Total Other</b>	<b>47,776</b>	<b>10**</b>	<b>32**</b>	<b>86%**</b>	<b>47,766</b>	<b>1h 4m</b>	<b>3h 28m</b>	<b>93.0%</b>	

(\*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

(\*\*) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

(#) ED Transfer of care time is not currently available for this hospital.

Note: Emergency department activity includes 131 facilities for which electronic data are reported. These facilities account for approximately 95% of NSW emergency department activity.

Note: From March 2017, *Hospital Quarterly* reports the 90th percentile time.

Source: NSW Health, Health Information Exchange. Data extracted on 24 January 2017.

## Appendix table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes, by hospital and peer group, October to December 2016

	Triage 2 (%)	Triage 3 (%)	Triage 4 (%)	Triage 5 (%)
<b>New South Wales</b>	<b>66.4</b>	<b>70.3</b>	<b>78.8</b>	<b>93.1</b>
<b>A1 peer group: Principal referral</b>				
Bankstown / Lidcombe Hospital	56.9	65.1	84.0	97.2
Concord Hospital	69.3	76.8	85.1	94.9
Gosford Hospital	82.7	68.1	75.3	95.4
John Hunter Hospital	74.7	63.7	71.9	83.8
Liverpool Hospital	65.8	79.1	88.8	97.9
Nepean Hospital	55.4	57.1	75.9	90.9
Prince of Wales Hospital	63.2	70.3	84.1	93.3
Royal North Shore Hospital	74.2	77.0	80.7	92.9
Royal Prince Alfred Hospital	50.0	61.6	74.8	89.4
St George Hospital	56.5	63.7	81.7	96.7
St Vincent's Hospital, Darlinghurst	85.4	73.8	82.4	93.1
Westmead Hospital	33.3	33.1	56.1	87.7
Wollongong Hospital	63.1	67.7	81.5	95.7
<b>Total A1 peer group</b>	<b>59.9</b>	<b>66.1</b>	<b>78.4</b>	<b>91.6</b>
<b>A2 peer group: Paediatric specialist</b>				
Sydney Children's Hospital	61.6	76.9	70.0	91.6
The Children's Hospital at Westmead	85.8	68.8	61.1	78.9
<b>Total A2 peer group</b>	<b>75.8</b>	<b>71.5</b>	<b>64.9</b>	<b>87.5</b>
<b>A3 peer group: Ungrouped acute - tertiary referral</b>				
Calvary Mater Newcastle	76.1	81.5	82.9	90.6
Sydney/Sydney Eye Hospital	71.3	70.2	83.7	93.1
<b>Total A3 peer group</b>	<b>75.7</b>	<b>77.9</b>	<b>83.3</b>	<b>92.3</b>

## Appendix table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes, by hospital and peer group, October to December 2016

	Triage 2 (%)	Triage 3 (%)	Triage 4 (%)	Triage 5 (%)
<b>B peer group: Major</b>				
Auburn Hospital	63.1	66.9	69.7	87.1
Blacktown Hospital	47.1	49.1	66.1	90.2
Campbelltown Hospital	75.7	79.3	78.3	90.2
Canterbury Hospital	77.5	78.0	84.5	94.5
Coffs Harbour Base Hospital	92.9	83.9	75.1	88.9
Dubbo Base Hospital	62.5	66.7	74.7	90.3
Fairfield Hospital	53.7	68.7	75.3	90.1
Hornsby and Ku-Ring-Gai Hospital	91.1	79.1	84.3	94.1
Lismore Base Hospital	81.4	66.2	69.8	90.5
Maitland Hospital	82.7	67.3	64.7	84.5
Manly District Hospital	92.4	86.5	89.2	98.3
Manning Base Hospital	82.4	70.4	75.3	91.5
Mona Vale and District Hospital	87.9	81.7	85.3	94.3
Orange Health Service	93.0	83.9	83.1	93.5
Port Macquarie Base Hospital	46.8	63.0	73.6	93.3
Shoalhaven District Memorial Hospital	46.9	50.8	72.1	94.7
Sutherland Hospital	38.7	53.3	80.2	95.4
Tamworth Base Hospital	70.1	67.0	70.9	90.0
The Tweed Hospital	82.7	80.5	88.2	98.1
Wagga Wagga Rural Referral Hospital	87.5	78.9	82.1	94.3
Wyong Hospital	75.0	69.7	81.9	97.0
<b>Total B peer group</b>	<b>70.9</b>	<b>70.7</b>	<b>77.6</b>	<b>92.3</b>
<b>C1 peer group: District group 1</b>				
Armidale and New England Hospital	63.9	56.5	65.1	93.9
Bathurst Base Hospital	98.8	77.8	83.2	95.4
Belmont Hospital	75.1	84.1	85.9	92.5
Bowral and District Hospital	61.9	73.3	80.7	94.4
Broken Hill Base Hospital	81.1	83.0	89.9	97.2
Goulburn Base Hospital	69.4	72.7	72.7	91.6
Grafton Base Hospital	73.1	76.2	78.9	96.2
Griffith Base Hospital	79.8	72.9	79.0	94.9
Hawkesbury District Health Services (public hospital services only)	57.8	81.0	90.8	94.7
Mount Druitt Hospital	54.6	55.5	69.1	92.2
Murwillumbah District Hospital	78.2	88.0	90.2	96.8
Ryde Hospital	88.8	88.6	88.4	96.1
Shellharbour Hospital	83.7	71.2	78.7	95.4
South East Regional Hospital	72.4	69.2	69.8	83.9
<b>Total C1 peer group</b>	<b>74.0</b>	<b>74.2</b>	<b>80.8</b>	<b>93.7</b>

## Appendix table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes, by hospital and peer group, October to December 2016

	Triage 2 (%)	Triage 3 (%)	Triage 4 (%)	Triage 5 (%)
<b>C2 peer group: District group 2</b>				
Ballina District Hospital	71.3	71.6	80.8	91.4
Bateman's Bay District Hospital	60.3	72.6	82.5	92.6
Blue Mountains District Anzac Memorial Hospital	78.4	77.8	73.6	85.6
Casino and District Memorial Hospital	77.7	63.3	66.9	88.9
Cessnock District Hospital	74.4	75.0	77.1	94.1
Deniliquin Health Service	84.5	97.0	99.5	100.0
Forbes District Hospital	87.5	81.9	82.0	91.9
Gunnedah District Hospital	71.7	67.8	73.2	91.8
Inverell District Hospital	82.4	75.7	79.7	92.8
Kempsey Hospital	44.3	65.1	78.1	95.1
Kurri Kurri District Hospital	87.8	96.3	95.6	100.0
Lithgow Health Service	87.6	87.3	91.3	97.5
Macksville District Hospital	56.5	70.3	82.6	93.0
Maclean District Hospital	43.6	61.7	75.4	86.7
Milton and Ulladulla Hospital	67.5	69.6	78.9	94.8
Moree District Hospital	78.1	84.0	92.7	100.0
Moruya District Hospital	70.0	76.0	82.8	95.8
Mudgee District Hospital	57.1	65.1	72.1	90.3
Muswellbrook District Hospital	84.1	74.5	81.6	96.0
Narrabri District Hospital	99.0	86.6	92.6	99.4
Queanbeyan Health Service	64.9	71.3	77.5	90.0
Singleton District Hospital	63.4	66.7	72.9	94.1
Young Health Service	75.2	89.6	94.7	99.3
<b>Total C2 peer group</b>	<b>66.8</b>	<b>73.5</b>	<b>80.0</b>	<b>93.5</b>
<b>Other</b>				
<b>Total Other</b>	<b>73.7</b>	<b>85.0</b>	<b>89.9</b>	<b>97.1</b>

(\*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

(^\*) Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 24 January 2017.