Healthcare Quarterly

Murwillumbah District Hospital

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		323	340	-17	-5.0%
All ED presentations		4,482	4,564	-82	-1.8%
Emergency presentations		4,094	4,113	-19	-0.5%
Triage category	T1: Resuscitation	15	5	10	200.0%
	T2: Emergency	299	285	14	4.9%
	T3: Urgent	1,236	1,288	-52	-4.0%
	T4: Semi-urgent	2,164	2,139	25	1.2%
	T5: Non-urgent	380	396	-16	-4.0%
Admissions to hospital from EDs [1]		312	380	-68	-17.9%

Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		1,323	1,449	-126	-8.7%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Average length of stay (days)	Acute	**	**		
	Acute overnight episodes	**	**		
	Non-acute	**	**		
Hospital bed days	All bed days	4,805	4,522	283	6.3%
	Acute	**	**		
	Non-acute	**	**		
Babies born in Murwillumbah District Hospital		18	12	6	50.0%

Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		437	426	11	2.6%
Urgency category	Urgent	34	44	-10	-22.7%
	Semi-urgent	159	123	36	29.3%
	Non-urgent	217	225	-8	-3.6%
Patients on waiting list ready for elective surgery at the end of quarter		799	914	-115	-12.6%
Urgency category	Urgent	0	0	0	
	Semi-urgent	107	84	23	27.4%
	Non-urgent	692	830	-138	-16.6%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

[1] The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

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Murwillumbah District Hospital

bureau of health information

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	7m	-1m
		90th percentile time to treatment	14m	15m	-1m
		% started treatment on time	83.6%	78.2%	5.4 percentage points
	T3: Urgent	Median time to treatment	11m	12m	-1m
		90th percentile time to treatment	31m	33m	-2m
		% started treatment on time	89.3%	88%	1.3 percentage points
	T4: Semi-urgent	Median time to treatment	12m	15m	-3m
		90th percentile time to treatment	50m	1h 00m	-10m
		% started treatment on time	93.9%	90.2%	3.7 percentage points
	T5: Non-urgent	Median time to treatment	12m	18m	-6m
		90th percentile time to treatment	56m	1h 32m	-36m
		% started treatment on time	97.2%	96.8%	0.4 percentage points
Patients starting treatment on time %			92.0%	89.2%	2.8 percentage points
Median time to leave the ED			1h 18m	1h 25m	-7m
90th percentile time to leave the ED			3h 59m	4h 08m	-9m
Patients leaving the ED within four hours of presentation			90.1%	89.3%	0.8 percentage points
Transfer of care		Median transfer of care time (minutes)	9m**	11m**	-2m
		90th percentile transfer of care time (minutes)	18m**	22m**	-4m
		Percent on target	98.4%**	95.8%**	2.6 percentage points

Elective surgery perfomance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	16 days	14 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	39 days	40 days	-1 days
		90th percentile	78 days	78 days	0 days
	Non-urgent	Median	340 days	318 days	22 days
		90th percentile	360 days	351 days	9 days
Elective surgery procedures performed on time	All procedures		99.5%	100%	-0.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.1%	100%	-0.9 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed